



# Our Respectful Care Commitments to *Every* Patient

- 1 Treating you with dignity and respect** throughout your hospital stay
- 2 Introducing ourselves and our role** on your care team to you and your support persons upon entering the room
- 3 Learning your goals for delivery and postpartum:** What is important to you for labor and birth? What are your concerns regarding your birth experience? How can we best support you?
- 4 Working to understand you,** your background, your home life, and your health history so we can make sure you receive the care you need during your birth and recovery
- 5 Communicating effectively** across your health care team to ensure the best care for you
- 6 Partnering with you for all decisions** so that you can make choices that are right for you
- 7 Practicing “active listening”** to ensure that you and your support persons are heard
- 8 Valuing personal boundaries and respecting your dignity and modesty at all times,** including asking your permission before entering a room or touching you
- 9 Recognizing your prior experiences with healthcare may affect how you feel during your birth,** we will strive at all times to provide safe, respectful care
- 10 Making sure you are discharged after delivery with an understanding of postpartum warning signs,** where to call with concerns, and with postpartum follow-up care visits arranged
- 11 Ensuring you are discharged with the skills, support and resources** to care for yourself and your baby
- 12 Protecting your privacy** and keeping your medical information confidential
- 13 Being ready to hear any concerns** or ways that we can improve your care



#### Supporting respectful care for all patients:

The Nebraska Perinatal Quality Improvement Collaborative (NPQIC) is a nationally recognized statewide network of hospitals, clinicians, patients, and community organizations that seeks to provide respectful and dignified patient-centered care for all Nebraska perinatal and newborn patients. NPQIC aims to make Nebraska the safest place to give birth and be born.