

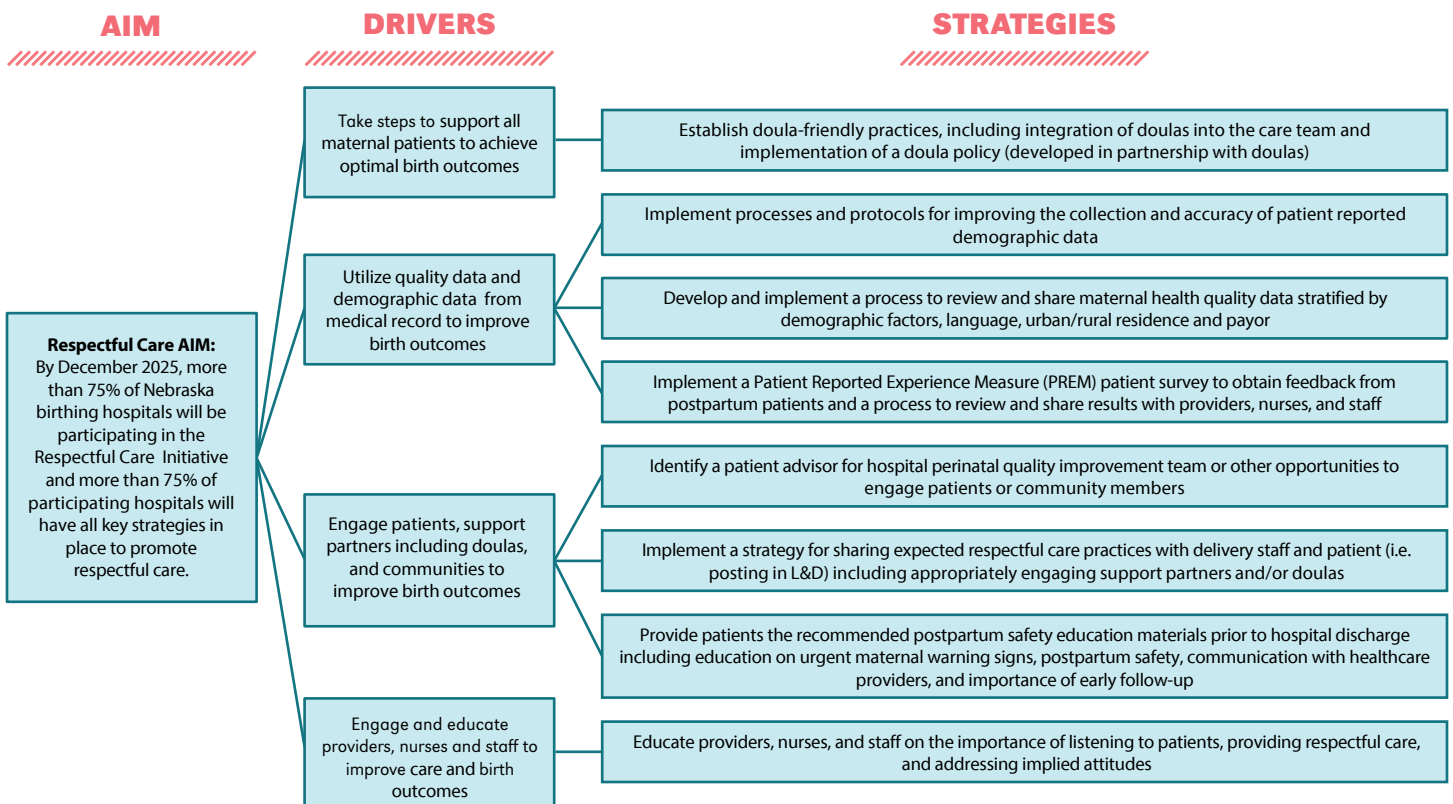


Respectful Care AIM

By December 2025, more than 75% of NE birthing hospitals will be participating in the Respectful Care Initiative and more than 75% of participating hospitals will have all key strategies in place to promote respectful, dignified, and safe patient-centered care for all maternal patients.

Key QI Strategies:

- 1 Establish doula-friendly practices, including integration of doulas into the care team and implementation of a doula policy (developed in partnership with doulas)
- 2 Review maternal health quality data stratified by demographic factors, language, urban/rural residence and payor to identify differences and address opportunities for improvement
- 3 Take steps to engage patients and/or community members to provide input on quality improvement efforts
- 4 Implement a strategy for sharing expected respectful care practices during delivery admission; and survey patients before discharge on their care experience (using the PREM tool)
- 5 Standardize system to provide patient education prior to discharge on postpartum safety including urgent maternal warning signs and tools to improve communication with providers
- 6 Implement education for providers and staff on the importance of listening to patients, providing respectful care and addressing implied attitudes and provide opportunities for discussion and feedback



Supporting respectful care for all patients:

The Nebraska Perinatal Quality Improvement Collaborative (NPQIC) is a nationally recognized statewide network of hospitals, clinicians, patients, and community organizations that seeks to provide respectful and dignified patient-centered care for all Nebraska perinatal and newborn patients. NPQIC aims to make Nebraska the safest place to give birth and be born.