



Our Respectful Care Commitments for *Every* Patient

- 1** Treating you with dignity and respect throughout your hospital stay
- 2** Introducing ourselves and our role on your care team to you and your support persons upon entering the room
- 3** Learning your goals for delivery and postpartum: What is important to you for labor and birth? What are your concerns regarding your birth experience? How can we best support you?
- 4** Working to understand you, your background, your home life, and your health history so we can make sure you receive the care you need during your birth and recovery
- 5** Communicating effectively across your health care team to ensure the best care for you
- 6** Partnering with you for all decisions so that you can make choices that are right for you
- 7** Practicing “active listening” – to ensure that you, and your support persons are heard
- 8** Valuing personal boundaries and respecting your dignity and modesty at all times, including asking your permission before entering a room or touching you
- 9** Recognizing your prior experiences with healthcare may affect how you feel during your birth, we will strive at all times to provide safe, respectful care
- 10** Making sure you are discharged after delivery with an understanding of postpartum warning signs, where to call with concerns, and with postpartum follow-up care visits arranged
- 11** Ensuring you are discharged with the skills, support and resources to care for yourself and your baby
- 12** Protecting your privacy and keeping your medical information confidential
- 13** Being ready to hear any concerns or ways that we can improve your care

As a provider, nurse, or staff member caring for pregnant and postpartum patients on this unit, I have reviewed and commit to these respectful care practices with every patient.

Signature

Date



Supporting respectful care for all patients:

The Nebraska Perinatal Quality Improvement Collaborative (NPQIC) is a nationally recognized statewide network of hospitals, clinicians, patients, and community organizations that seeks to provide respectful and dignified patient-centered care for all Nebraska perinatal and newborn patients. NPQIC aims to make Nebraska the safest place to give birth and be born.