- 1 Treating you with dignity and respect throughout your hospital stay
- 2 Introducing ourselves and our role on your care team to you and your support persons upon entering the room
- **Learning your goals for delivery and postpartum:** What is important to you for labor and birth? What are your concerns regarding your birth experience? How can we best support you?
- 4 Working to understand you, your background, your home life, and your health history so we can make sure you receive the care you need during your birth and recovery
- 5 Communicating effectively across your health care team to ensure the best care for you
- 6 Partnering with you for all decisions so that you can make choices that are right for you
- **Practicing "active listening"** to ensure that you, and your support persons are heard
- **Valuing personal boundaries and respecting your dignity and modesty at all times**, including asking your permission before entering a room or touching you
- **9** Recognizing your prior experiences with healthcare may affect how you feel during your birth, we will strive at all times to provide safe, equitable and respectful care
- Making sure you are discharged after delivery with an understanding of postpartum warning signs, where to call with concerns, and with postpartum follow-up care visits arranged
- 11 Ensuring you are discharged with the skills, support and resources to care for yourself and your baby
- 12 Protecting your privacy and keeping your medical information confidential
- **13** Being ready to hear any concerns or ways that we can improve your care

As a provider, nurse, or staff member caring for pregnant and postpartum patients on this unit, I have reviewed and commit to these respectful care practices with every patient.

Signature	Date	

