



Overall Respectful Care AIM

AIM: By December 2025, more than 75% of NE birthing hospitals will be participating in the Respectful Care Initiative and more than 75% of participating hospitals will have all key strategies in place to promote respectful, dignified, and safe patient-centered care for all maternal patients..

Structure Measures	
% of facilities that have implemented a doula policy which was informed by doulas and providers	% of facilities that have a standardized system to provide all patients the recommended postpartum patient education materials prior to hospital discharge including education on urgent maternal warning signs, postpartum safety, and tools to improve communication between patients and their healthcare providers
% of facilities that have engaged patients and/or community members to provide input on quality improvement efforts	
% of facilities that have adopted the principles of a doula-friendly hospital	
% of facilities that have implemented a protocol for improving the collection and accuracy of patient-reported demographic data	% of facilities that have developed a process to review maternal health quality data stratified by demographics and Medicaid status
% of facilities that have implemented a Patient Reported Experience Measure (PREM) survey to obtain feedback from postpartum patients and a process to review and share results	% of facilities that have a strategy for sharing expected respectful care practices with delivery/postpartum staff and patients (i.e. posting in L&D rooms) including appropriately engaging support partners and/or doulas
Process Measures	
% of patients responding to the PREM survey (Data provided by NPQIC)	% of providers, nurses, and staff completing education on the importance of listening to patients, providing respectful care and addressing implied attitudes
Outcome Measures	
% of sample patient charts with self-reported demographic data documented	% of patients completing PREM survey who reported always or often feeling heard on PREM- data provided by NPQIC
% of sample patient charts with documentation of receiving education on urgent maternal warning signs/ postpartum safety and tools to improve communication between patients and their healthcare providers prior to delivery discharge	



Supporting respectful care for all patients:

The Nebraska Perinatal Quality Improvement Collaborative (NPQIC) is a nationally recognized statewide network of hospitals, clinicians, patients, and community organizations that seeks to provide respectful and dignified patient-centered care for all Nebraska perinatal and newborn patients. NPQIC aims to make Nebraska the safest place to give birth and be born.